

# Implications of Private Sector Innovations

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# Implications of Interface Innovation

- Document Assembly, Q and A, Triage
- The Legal Aid Equivalents
- Use Products?
- Use Tools?
- Partnerships?
- Private Sector Challenge
- Threats of Data aggregation and Private Sector Monopoly

# Implications of Back Room Support

- Web Based Expert Networking and Resource
- Early Equivalent Models in Legal Aid
- Missing Components
- Can the Tools Be Used
- Really a Resource Issue

# Implications of Compliance Training

- Quality, The Missing Component
- Rhetoric Without Delivery
- Aggressive Tech Quality Agenda
- Uses Data, Standards, Comparison, Protocols
- Threatening

# Implications of Online Dispute Resolution

- Going to Hit Our Clients
- Need Tools to Train/Interface
- Front Ends
- Need to Lobby Groups
- ATJ-Tech Principles
- Relationship to Pro Se

# Implications of AI Progress

- Depends What It Means
- We have the Volume and the Court Relationships
- How About Data Informed Document Assembly
- How About Data Informed Court Preparation
- How About Tracking Strategies, Evidence, Outcomes.
- Relationship of AI to Electronic Court Decision Making Processes

# Conclusions and Generalizations

- Possibilities for Borrowing Technologies
- Situations Where Our Data Provides Options for Development
- Need to Prepare Front Ends, etc.
- Need to Advocate for Pro Se Friendly Environments.
- Need to Prevent Monopoly

# Outline

- Types of Implications Questions
- Implications of Interface Innovation
- Implications of Back Room Support
- Implications of Compliance Training
- Implications of Online Dispute Resolution
- Implications of AI Progress
- Conclusions



# Implications Questions

- What Do They Tell Us About Where We Are Going
- Do They Threaten Our Clients?
- Can We Learn From/Imitate Them?
- Can We Collaborate With Them?
- What Do We Want to Build and How Do These Innovations Fit in, particularly in a Tighter Climate?